

Warranty

We guarantee the functionality of SPORTident stations, SI-SmartCards and SI-ActiveCards (SIAC) for 2 years from the date of purchase (proof through invoice or delivery note).

For SI-Cards we guarantee the functionality for 5 years from the date of purchase.

Batteries are excluded from the guarantee.

Defects which are due to normal wear or misuse are not covered by this guarantee.

In case of a complaint, please send the appliance to your dealer or to SPORTident GmbH.

Service

If you have any questions or need technical advice, please send an email to support@sportident.com or call +49-3628-78300.

Recycling

Batteries and not working appliances will be taken back free of charge by us and disposed professionally. The customer is responsible for its transportation costs to SPORTident GmbH.

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